

# WELCOME TO THE CONSTITUENT SUPPORT SERVICES OFFICE

The Constituent Support Services Office, part of the Special Education Division of the California Department of Education, is dedicated to resolving conflicts while preserving relationships. Our mission is to enhance communication and provide meaningful support to families navigating the special education system.



## We help by:

- Ensuring every family feels heard, valued, and supported
- Addressing issues at the earliest sign of dispute to foster strong individualized education program (IEP) team relationships
- Promoting positive and equitable outcomes for all students with disabilities
- Utilizing resources to transform how special education conflicts are handled in California
- Developing a statewide system of support for dispute prevention and resolution

## Our knowledgeable staff can:

- Answer questions
- Provide guidance
- Connect families with the appropriate department personnel



## Contact us:

To speak with a member of the Constituent Support Services Office, call 800-926-0648, Monday–Friday, 8 a.m. to 5 p.m. Outside of these hours, please leave a voicemail, and we will return your call within 24 hours.

You can also reach us by email at [SEDCO@cde.ca.gov](mailto:SEDCO@cde.ca.gov).

